

Total Quality Management L Suganthi Anand A Samuel

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This comprehensive, student friendly book is intended as a tool to achieve quality in organizations. Completing a course based on topics covered in this book will make one confident enough to implement quality management principles in a given situation. A holistic approach, practical relevance, effective learning and a compendium of A to Z of TQM distinguish this well-written text. Inclusion of the findings of research carried out by the authors in industries and educational institutions add flavour to the book. Various examples are drawn from institutional experience, which make the understanding of the concepts easy. The special feature of this book is that every chapter has a case study, in addition to a host of short questions and summary type questions. The questions for group discussion, practical exercises and net based exercises given at the end of every chapter are unique. Intended primarily as a textbook for engineering and management students, this book would also be useful for the in-house training of engineers and managers of various industries and organizations on TQM. The book may be effectively used as a resource material for quality professionals and consultants.

In Indian context.

This book focuses on the application of workstudy in productivity of manufacturing SMEs locally and abroad and also explores various industrial problems which face manufacturing SMEs in developing and underdeveloped countries in the rest of the world. Low productivity is currently a serious challenge facing manufacturing SMEs, where these SMEs are operating below expected production output levels which makes it difficult for them to compete in the global market. SMEs are the engine drivers of economic growth, one of which is manufacturing. The challenge is that government from various countries in developing and underdeveloped countries, mandated agencies in their respective areas, to ensure that there is economic progress for these SMEs, but productivity remains low in the manufacturing SMEs. When SMEs do not perform well, productivity of manufacturing SMEs declines and unemployment increases. Thus, an increase in unemployment results in a drop of GDP in the country and can become a global and economic crisis. This book describes a process which enables the reader to use effective knowledge that addresses problems facing the productivity of manufacturing SMEs such as work study tools and case studies and provides solutions and applications to improve the running of the manufacturing SMEs in growing their productivity.

This book examines Multi-Criteria Decision Modelling (MCDM) methodologies and facilitates diverse ways for strategic decision-making in a variety of practical applications. This book also provides a pragmatic foundation for solving real-life problems in different scenarios of emerging global markets. Multi-Criteria Decision Modelling: Applicational Techniques and Case Studies depicts the use of

sensitivity analysis and modelling and includes case studies to understand and illustrate challenging concepts. It also offers step-by-step comprehensive methodologies for the utilization of MCDM to a variety of situations. The book deliberates ways for companies to use these methods to their advantage in order to achieve sustainability. Furthermore, it also presents an overview of the major streams of thought and provides a holistic view of the latest research and development trends in modelling and optimization. FEATURES Offers a stepwise comprehensive methodology for the application of MCDM to a variety of situations Presents an overview of the major streams of thought present in the MCDM technique Provides a holistic view of the latest research and development trends in the emerging markets in terms of modelling and optimization using MCDM for different industrial sectors Illuminates a practical foundation in order to provide a guide to address the problems of emerging markets Enlightens the ways for companies to use these methods to their advantage to be able to achieve sustainability This book is a guide for those performing decision analysis for academic purposes as well as for researchers aspiring to expand their knowledge on MCDM problem solving.

ISO 9000 series standards have changed the whole concept of quality management methods. ISO 9001:2008 QMS standard has been implemented and ISO 9000 series standards have been adopted as national standards or endorsed for use in 178 countries and economies. ISO 9001:2008 Quality Management System (QMS) is based on eight quality management principles and there are various internal and external benefits of implementing this standard, whether or not an organization goes for certification. This book provides the readers with an accessible and up-to-date introduction to the essentials of a quality management system, discusses what is in the ISO 9001:2008 QMS and shows how the organizations can implement this system. With the authors' extensive experience in QMS audit,

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training and advisory services, the book incorporates basic information on understanding and implementing ISO 9001:2008 QMS and highlights its importance towards making quality the fundamental business principle. The text contains plenty of practical tips and guidance on how to implement ISO 9001:2008 QMS in the real world. It discusses sample QMS procedures, emphasizes the importance of maintaining a value added internal audit system and highlights the necessity of developing the QMS documentation procedures. Apart from the regular BBA, MBA, and diploma courses in Total Quality Management, this book is also suitable for Management Development Programmes in Quality Management and ISO 9001 offered to professionals by many of the B-schools.

This book discusses the aspects of global competition in terms of the strategies that could be applied to improve the competitive position of businesses and consolidate gains particularly in the Thai market. The book is composed of 10 chapters focusing on topics related to business strategy, such as competition, marketing, innovation, utilizing information, technology, human resources, strategic alliances, customer service, implementation, monitoring and evaluation of strategies, and corporate social responsibility. This book will serve as a useful guide for those already in business in Thailand as well as for businesses that hope to expand their existing operations in Thailand to the global market.

The implementation of effective decision making protocols is crucial in any organizational environment in modern society. Emerging advancements in technology and analytics have optimized uses and applications of decision making systems. *Decision Management: Concepts, Methodologies, Tools, and Applications* is a compendium of the latest academic material on the control, support, usage, and strategies for implementing efficient decision making systems across a variety of industries and fields.

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Featuring comprehensive coverage on numerous perspectives, such as data visualization, pattern analysis, and predictive analytics, this multi-volume book is an essential reference source for researchers, academics, professionals, managers, students, and practitioners interested in the maintenance and optimization of decision management processes.

Transforming corporate organizations into high performance work systems poses formidable challenges to managers. It requires full use of resources, organizational structure and opportunities to achieve high levels of growth, productivity, profits, product quality and customer satisfaction. Such issues of organizational excellence are addressed in this book by eminent industry experts. High Performing Organisations-issues and challenges is a collection of selected research papers presented at the National Seminar at the Chhatrapati Shahu Institute of Business Education and Research (SIBER), Kolhapur.

The collection of essays in *Microbes in Agriculture and Environmental Development* explores the applications of microbes for the improvement of environmental quality and agricultural productivity through inoculants and enzymes. These are useful for the conservation and restoration of degraded natural and agricultural ecosystems, crop yield extension, soil health improvement, and other aspects of agriculture and the environment. It discusses the effective use of microbial technology, wastewater treatment, and recycling of agricultural and industrial wastes. It provides detailed accounts of recent trends in microbial application in plant growth promotion, soil fertility, microbial biomass and diversity, and environmental sustainability through bioremediation, biodegradation, and biosorption processes

Features: Discusses microbes and their applications for sustainable agriculture and environmental protection in agro-environmental circumstances Presents innovative and eco-friendly approaches for the

remediation of contaminated soil and wastewater Focuses on green technologies and sustainability Includes chapters on sustainable agriculture development through increasing soil fertility, physico-chemical properties and soil microbial biomass in nutrient-deprived soils Defines the role of microbial bio formulation-based consortia in the productivity improvement of agricultural crops It will be an invaluable addition to the bookshelves of researchers and graduate students in agriculture and environmental engineering, soil science; microbiology, sustainable agriculture, and ecosystems. Dr. Chhatarpal Singh is presently the President of Agro Environmental Development Society (AEDS), Majhra Ghat, Rampur, Uttar Pradesh, India. Dr. Tiwari is currently working in the field of methanotrophs ecology (methane oxidizing bacteria), which is sole entity responsible for the oxidation of potent greenhouse gas CH₄. Dr. Jay Shankar Singh is presently working as a faculty member in the Department of Environmental Microbiology at Babasaheb Bhimrao Ambedkar University in Lucknow, India. Dr. Ajar Nath Yadav is currently serving as an assistant professor in the Department of Biotechnology, Akal College of Agriculture, Eternal University, Baru Sahib, Himachal Pradesh, India.

This book presents the most recent scientific and technological advances in the fields of engineering mathematics and computational science, to strengthen the links in the scientific community. It is a collection of high-quality, peer-reviewed research papers presented at the First International Conference on Mathematical Modeling and Computational Science (ICMMCS 2020), held in Pattaya, Thailand, during 14 – 15 August 2020. The topics covered in the book are mathematical logic and foundations, numerical analysis, neural networks, fuzzy set theory, coding theory, higher algebra, number theory, graph theory and combinatorics, computation in complex networks, calculus, differential equations and integration, application of soft computing, knowledge engineering, machine learning, artificial

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intelligence, big data and data analytics, high-performance computing, network and device security, and Internet of things (IoT).

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